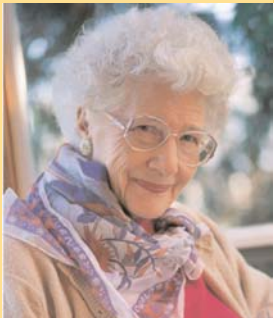


The Department for the Aging's Role in the Aging Services Network

The mission of the Virginia Department for the Aging is to foster the independence, security, and dignity of older Virginians by promoting partnerships with families and communities.

The Department's objective is to help Virginians find the information and services they need to lead healthy and independent lives as they grow older.



Help with Long-Term Care

The Center for Elder Rights has people who can answer questions about nursing homes and other long-term care services. Call the Department for the Aging's nationwide toll-free number (1-800-552-3402) to reach someone who can help you sort through issues about care in your community. In the Richmond area, call (804) 662-9333.



1600 Forest Avenue, Suite 102
Richmond, Virginia 23229

Phone: (804) 662-9333
Toll-Free: 1-800-552-3402 (Voice/TTY)
Fax: (804) 662-9354
Email: aging@vdh.state.va.us

Virginia Department for the Aging



*Your resource
for information
on services for
older Virginians
and their families*

Call toll-free nationwide
1-800-552-3402
(Voice/TTY)
Richmond Area
(804) 662-9333

Partnering with organizations in your community



The Virginia Department for the Aging works with public and private organizations to help older citizens and

their families find the services and information they need.

Some typical services for seniors and their families

- ❖ Meals delivered to your home
- ❖ Transportation
- ❖ Support for family members who care for elders
- ❖ Home health services
- ❖ Housekeeping, home repairs
- ❖ Referrals to service providers in your community

Information you can use

❖ Call this nationwide toll-free number (1-800-552-3402) and someone will put you in touch with the Agency on Aging that delivers services to older adults in your community.

❖ The Department's web site (www.aging.state.va.us) has a map and contact information for each local agency. The web site also includes a full list of services offered by local Agencies on Aging.



The Center for Elder Rights

The Center for Elder Rights serves as the single point of contact for older Virginians — informing seniors and their families about what services are available and where to find them. The Center offers information about:

- ❖ Medicare and Medicaid
- ❖ Medicare supplemental and long-term care insurance
- ❖ Fraud and abuse of elders
- ❖ Consumer issues
- ❖ Legal issues and other issues that impact decision-making
- ❖ Long-term care options

Center for Elder Rights
1-800-552-3402